

As a valued U.S. Bank customer, we want to make you aware of a situation that has occurred related to your email address.

We have been informed by Epsilon Interactive, a vendor based in Dallas, Texas, that files containing your email address were accessed by unauthorized entry into their computer system. Epsilon helps us send you emails about products and services that may be of interest to you.

We want to assure you that U.S. Bank has never provided Epsilon with financial information about you. For your security, however, we wanted to call this matter to your attention. We ask that you remain alert to any unusual or suspicious emails.

Please remember that U.S. Bank will never request information such as your personal ID, password, social security number, PIN or account number via email. For your safety, never share this or similar information in response to an email request at any time. To learn more about recognizing online fraud issues, visit:

http://www.usbank.com/cgi_w/cfm/about/online_security/online_fraud.cfm

In addition, if you receive any suspicious looking emails, please tell us immediately. Call U.S. Bank Customer Service at 800-US-BANKS ([800-872-2657](tel:800-872-2657)).

The security of your information is important to us, and we apologize for any inconvenience this may have caused you. As always, if you have any questions, or need any additional information, please do not hesitate to contact us.

To ensure that you continue to receive email from us, please add us to your Address Book (1800USBanks@email.usbank.com). Thank you.

At U.S. Bank, protecting your privacy is our priority. We will never request personal information (such as your Personal ID, Password, Social Security Number, PIN or Account Number) via email. For your safety, we recommend that you do not share this information with anyone, at any time. Sharing such information gives the recipient full access to your account. If you receive emails requesting personal information, please call U.S. Bank Customer Service immediately at 800-USBANKS (872-2657) or forward to: fraud_help@usbank.com.

[View](#) the U.S. Bank Privacy Pledge.

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