



Paul R. Garcia
Chairman and Chief Executive Officer

April 4, 2012

The Honorable Robert P. Casey, Jr.
United States Senate
393 Russell Senate Office Building
Washington, D.C. 20510

Dear Senator Casey:

Thank you for your letter of April 2, 2012. We understand your concern and appreciate the inquiry, particularly because we take the privacy and security of the public, our customers and our partners very seriously. We regret any difficulties for anyone that may have arisen as a result of this event, but you have my personal commitment that our company is working as hard as possible to protect cardholders, investigate the events and prevent the criminals from returning in the future.

While we did not make a public announcement until March 30, 2012, we contacted Federal law enforcement and each of the card associations (VISA, MasterCard, American Express and Discover) to alert them of the event within hours of learning on March 8, 2012 that there was any access to cardholder data. Additionally, we began providing information to the card associations on March 9, 2012 and have continued to do so on an ongoing basis. As part of that process, we have provided the card associations with card numbers to allow the associations to notify the issuing banks, so that those banks can increase security on particular cards or re-issue them as they determine is appropriate.

It is also important to note that to our knowledge only card numbers and certain other card specific details were involved in this incident; we believe that names, addresses, social security numbers and banking information were not involved. Thus, while the criminals might have been able to commit fraudulent acts (if they were not prevented from doing so by the efforts of law enforcement or the issuing entities), there would appear to be much less risk of identity theft without that additional personal information.

We have worked as hard as we can since March 8 to try to do everything right in response to this incident. Given our continuing investigation, a public announcement was only appropriate after we had sufficient facts regarding the incident, so that we did not provide a factually inaccurate statement. Our press

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release on March 30 was forced by wild speculation in the press regarding this matter and our company. After further investigation on March 31 and April 1, we were able to update that announcement on the evening of April 1 and convey to the public our belief that less than 1,500,000 card numbers might have been exported.

Global Payments takes these events and the concerns expressed in your letter very seriously, and I hope that this letter addresses them. Our investigation, of course, continues with respect to this matter. If you have any further questions or need additional information, we would welcome the opportunity to respond further.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul R. Garcia". The signature is fluid and cursive, with the first name "Paul" being the most prominent.

Paul R. Garcia
Chairman and Chief Executive Officer