

Saturday, 10th February 2018 9:30pm

Dear Valued Customer,

We wanted to make you aware of an immediate change that will require a slight adjustment in how you direct your website's domain name to your hosting solution at Newtek Technology Solutions. Please make this change immediately so that you will not risk an interruption to your service. Please call customer service at [1-877-323-4678](tel:1-877-323-4678) if you need help making the adjustments explained in this email.

As part of our ongoing effort to provide a secure and trusted service, we will be using the Newtek name as part of our DNS Name Servers – immediately transitioning away from the WebControlCenter and CrystalTech brand names as part of our DNS Name Server monikers. Please do not use the WebControlCenter or CrystalTech domain names when logging into your accounts or for any DNS settings.

As a reminder, the WebControlCenter is one of Newtek's hosting control panels you may be currently using to manage your hosting account and billing details for your website.

Effective immediately, if you use the WebControlCenter to manage your hosting plan, please utilize the following URL when logging in from this point forward:

<https://webcc.newtekwebhosting.com/customer.aspx>

For those of you that utilize the WebServicesManager control panel, that login URL will remain unchanged: <https://manage.newtekwebhosting.com>

**\*\*Important\*\***

Along with utilizing the new URL to access your hosting control panel, you may also need to update the name servers associated with your domain registration. This applies to shared hosting customers or any VPS/Dedicated server customers utilizing [webcontrolcenter.com](http://webcontrolcenter.com) name servers:

- For any domain names that you have registered or currently manage at Newtek directly - you will NOT need to take any further action. Your name servers will automatically be updated.
- For domain names that you have either registered outside of Newtek, or currently manage at a third-party domain registrar, you will need to update your name servers to our new name server monikers as soon as you are able to.

- If you are not familiar with what name servers are or how to update your name servers, please contact us at 1-877-323-4678.

**\*\*Please update your name servers as instructed below\*\***

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If your current name servers are the following -  
[ns1.webcontrolcenter.com](http://ns1.webcontrolcenter.com)  
ns2.webcontrolcenter.com

Please update your name servers to:  
[ns1.newtekdns.com](http://ns1.newtekdns.com)  
ns2.newtekdns.com

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If your current name servers are the following -  
[ns3.webcontrolcenter.com](http://ns3.webcontrolcenter.com)  
ns4.webcontrolcenter.com

Please update your name servers to:  
[ns3.newtekdns.com](http://ns3.newtekdns.com)  
ns4.newtekdns.com

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If your current name servers are the following -  
[ns5.webcontrolcenter.com](http://ns5.webcontrolcenter.com)  
ns6.webcontrolcenter.com

Please update your name servers to:  
[ns5.newtekdns.com](http://ns5.newtekdns.com)  
ns6.newtekdns.com

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If your current name servers are the following -  
[ns7.webcontrolcenter.com](http://ns7.webcontrolcenter.com)  
ns8.webcontrolcenter.com

Please update your name servers to:  
[ns7.newtekdns.com](http://ns7.newtekdns.com)  
ns8.newtekdns.com

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If your current name servers are the following -  
Cloudwebx-dns1.webcontrolcenter.com  
[Cloudwebx-dns2.webcontrolcenter.com](http://Cloudwebx-dns2.webcontrolcenter.com)

Please update your name servers to:

[Cloudwebx-dns1.newtekdns.com](http://Cloudwebx-dns1.newtekdns.com)  
[Cloudwebx-dns2.newtekdns.com](http://Cloudwebx-dns2.newtekdns.com)

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If your current name servers are the following -

[Cloudplesk2-ns1.webcontrolcenter.com](http://Cloudplesk2-ns1.webcontrolcenter.com)  
Cloudplesk2- [ns2.webcontrolcenter.com](http://ns2.webcontrolcenter.com)

Please update your name servers to:

[Cloudplesk2-ns1.newtekdns.com](http://Cloudplesk2-ns1.newtekdns.com)[Cloudplesk2-ns2.newtekdns.com](http://Cloudplesk2-ns2.newtekdns.com)

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**If your current name servers are the following -**

[Cloudplesk3-ns1.webcontrolcenter.com](http://Cloudplesk3-ns1.webcontrolcenter.com)  
Cloudplesk3- [ns2.webcontrolcenter.com](http://ns2.webcontrolcenter.com)

**Please update your name servers to:**

[Cloudplesk3-ns1.newtekdns.com](http://Cloudplesk3-ns1.newtekdns.com)[Cloudplesk3-ns2.newtekdns.com](http://Cloudplesk3-ns2.newtekdns.com)

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**If your current name servers are the following -**

Cloudplesk4-ns1.we [bcontrolcenter.com](http://bcontrolcenter.com)  
[Cloudplesk4-ns2.webcontrolcenter.com](http://Cloudplesk4-ns2.webcontrolcenter.com)

**Please update your name servers to:**

[Cloudplesk4-ns1.newtekdns.com](http://Cloudplesk4-ns1.newtekdns.com)[Cloudplesk4-ns2.newtekdns.com](http://Cloudplesk4-ns2.newtekdns.com)

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**If your current name servers are the following -**

[Cloudplesk5-ns1.webcontrolcenter.com](http://Cloudplesk5-ns1.webcontrolcenter.com)  
Cloudplesk5- [ns2.webcontrolcenter.com](http://ns2.webcontrolcenter.com)

**Please update your name servers to:**

[Cloudplesk5-ns1.newtekdns.com](http://Cloudplesk5-ns1.newtekdns.com)[Cloudplesk5-ns2.newtekdns.com](http://Cloudplesk5-ns2.newtekdns.com)

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**If your current name servers are the following -**

[webterminator1.crystaltech.com](http://webterminator1.crystaltech.com)  
webterminator2.cry [staltech.com](http://staltech.com)

**Please update your name servers to:**

[ns1.newtekdns.com](http://ns1.newtekdns.com)  
ns2.newt [ekdns.com](http://ekdns.com)

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**\*\* For database connection strings, mail servers & MX records, you'll want to update anything mentioning [webcontrolcenter.com](http://webcontrolcenter.com) to newtekwebhosting.com.**

**Please note that failing to update your domain's name servers may lead to an interruption of your domain properly working with your website.**

**If you have any questions at all on how to update your name servers, please contact us at any time.**

**We sincerely appreciate your business with Newtek and look forward to supporting your future needs. We are available by phone and email 24/7/365.**

**Newtek Technology Solutions  
[1-877-323-4678](tel:1-877-323-4678)  
[techsupport@newtekone.com](mailto:techsupport@newtekone.com)**

Support | [1-877-323-4678](tel:1-877-323-4678)

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