

** This message is for informational purposes and pertains to products and/or services you have purchased from us. We have sent this message from a no-reply address to avoid bounced messages into our support ticketing systems. Please do not hesitate to contact us with any comments or questions you may have. **

Dear Valued Customer,

Approximately ten hours ago, we sent you a notification regarding a change to our DNS name servers.

This change was a proactive response to a contest over the three following domain names: **webcontrolcenter(dot)com, thesba(dot)com, and crystaltech(dot)com. We strongly request that you eliminate these domain names from all your corporate or personal browsers, and avoid clicking on them.**

At this hour, it has become apparent that as a result over the dispute for these three domain names, we do not currently have control over the domains or email coming from them.

There is an unidentified third party that is attempting to chat and may engage with clients when visiting the three domains. **It is imperative that you do not communicate or provide any sensitive data at these locations.**

The following URLs are safe to visit and need be the only websites and domains you interact with when communicating with Newtek:

Our Websites:

<https://www.newtekone.com>

<https://www.newtekwebhosting.com>

Our Control Panels:

<https://webcc.newtekwebhosting.com>

<https://manage.newtekwebhosting.com>

We are manning our phones now, and will be available to provide any assistance. You can reach us at [1-877-323-4678](tel:1-877-323-4678).

****Important****

As a result of our DNS change, you may need to update the name servers associated with your domain registration. This applies to shared hosting

customers or any VPS/Dedicated server customers
utilizing webcontrolcenter.com name servers:

- For any domain names that you have registered or currently manage at Newtek directly - you will NOT need to take any further action. Your name servers will automatically be updated.
- For domain names that you have either registered outside of Newtek, or currently manage at a third-party domain registrar, you will need to update your name servers to our new name server monikers as soon as you are able to.
- If you are not familiar with what name servers are or how to update your name servers, please contact us at [1-877-323-4678](tel:1-877-323-4678).

****Please update your name servers as instructed below****

If your current name servers are the following -
ns1.webcontrolcenter.com
ns2.webcontrolcenter.com

Please update your name servers to:
ns1.newtekdns.com
ns2.newtekdns.com

If your current name servers are the following -
ns3.webcontrolcenter.com
ns4.webcontrolcenter.com

Please update your name servers to:
ns3.newtekdns.com
ns4.newtekdns.com

If your current name servers are the following -
ns5.webcontrolcenter.com
ns6.webcontrolcenter.com

Please update your name servers to:
ns5.newtekdns.com
ns6.newtekdns.com

If your current name servers are the following -
ns7.webcontrolcenter.com
ns8.webcontrolcenter.com

Please update your name servers to:
ns7.newtekdns.com
ns8.newtekdns.com

If your current name servers are the following -
Cloudwebx-dns1.webcontrolcenter.com
Cloudwebx-dns2.webcontrolcenter.com

Please update your name servers to:
Cloudwebx-dns1.newtekdns.com
Cloudwebx-dns2.newtekdns.com

If your current name servers are the following -
Cloudplesk2-ns1.webcontrolcenter.com
Cloudplesk2-ns2.webcontrolcenter.com

Please update your name servers to:
Cloudplesk2-ns1.newtekdns.com
Cloudplesk2-ns2.newtekdns.com

If your current name servers are the following -
Cloudplesk3-ns1.webcontrolcenter.com
Cloudplesk3-ns2.webcontrolcenter.com

Please update your name servers to:
Cloudplesk3-ns1.newtekdns.com
Cloudplesk3-ns2.newtekdns.com

If your current name servers are the following -
Cloudplesk4-ns1.webcontrolcenter.com
Cloudplesk4-ns2.webcontrolcenter.com

Please update your name servers to:
Cloudplesk4-ns1.newtekdns.com

Cloudplesk4-ns2.newtekdns.com

If your current name servers are the following -

Cloudplesk5-ns1.webcontrolcenter.com

Cloudplesk5-ns2.webcontrolcenter.com

Please update your name servers to:

Cloudplesk5-ns1.newtekdns.com

Cloudplesk5-ns2.newtekdns.com

If your current name servers are the following -

webterminator1.crystaltech.com

webterminator2.crystaltech.com

Please update your name servers to:

ns1.newtekdns.com

ns2.newtekdns.com

**** For database connection strings, mail servers & MX records, you'll want to update anything mentioning webcontrolcenter.com to newtekwebhosting.com.**

Please note that failing to update your domain's name servers may lead to an interruption of your domain properly working with your website.

If you have any questions at all on how to update your name servers, please contact us at any time.

We sincerely appreciate your business with Newtek and look forward to supporting your future needs. We are available by phone and email 24/7/365.

Newtek Technology Solutions

[1-877-323-4678](tel:1-877-323-4678)

techsupport@newtekone.com

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Should you have any questions or concerns, please feel free to contact us at [1-877-323-4678](tel:1-877-323-4678) (local customers may call [602-263-0300](tel:602-263-0300)), option 5, at any

time.

Notice: This communication may contain privileged or other confidential information. Any unauthorized use is prohibited. If you are not the intended recipient, please contact the sender by reply email and immediately destroy all copies of the original message and any attachments without copying or disclosing their contents.